

June 30, 2006

HI-TECH ELECTRONICS

Mr. Jake Mathers
13900 US Highway 19N
Clearwater, FL 33764

Dear Jake:

I thought I should take a minute to forward some very positive feedback to you and Hi-Tech regarding our most recent testimonials.

First, let me start by saying that my relationship with you personally has been a rewarding experience. Oftentimes in the corporate world, we find it almost impossible to get answers to our questions or problems, or to even speak with a "human" when making these calls, however; I must say that each and every time I have called you regarding questions, orders, problems, etc.; you have always taken the time to get back to me within a day or so; usually within the same day. This type of customer service goes a long way in forming long-term business partnerships; and I would like to commend you on your personal customer service!

Regarding feedback from some of our resorts; the overall dependability factor in itself is a big plus; not to mention the clarity, ease of operation, and clear displays have made these most recent units extremely popular in our resort network. I have installed several in the past year, and "the word is getting around" how wonderful these units are; and now I have many more resorts "knocking down our doors" to be considered for one or two - making for a lucrative future for both of us!

Thanks again for your excellent customer interaction, and I look forward to working with you and Hi-Tech for many years to come.

Sincerely



Gerry Tschinkel
VP/Operations

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